

Introduction to OH&S Incident Management

Training course



Essential information about the course

The Introduction to OH&S Incident Management training course is designed to help organizations take actions to manage occupational health & safety risks by exploring how to conduct an effective incident investigation.

This one-day course will help you understand the sequence of events leading to an accident, identify causes of an accident and take actions that eliminate or limit occurrence or reoccurrence. It will help you identify potential or existing workplace hazards, understand how to effectively conduct root cause analysis using effective investigative tools and implement risk management.

With the full support of an expert BSI tutor, you'll be equipped with skills to enable you to improve the occupational health and safety aspects of your organization.

Our course agenda

- Course aim and learning objectives
- Module 1 Accidents
 - Key terms and definitions
 - Accident Vs. Incident
 - Types of accident, injury and illness response
 - Accident Theories Why do accidents occur?
- Module 2 Incident prevention
 - Hazard identification strategies
 - Training
 - Employee engagement
 - Module 3 Incident investigation
 - Incident Investigation Overview
 - Why accident investigation
 - Conducting accident investigation
 - Planning

Data collection – visit accident site, conducting interview,

- interview stages, questioning
 - Analyse data Direct, indirect, basic (root) cause(s)
 - Report and share information
 - Accident investigation tools, Root Cause Analysis (RCA)
- Fishbone diagram
- 5 Whys
- Fault tree analysis
- Module 4 Risk management
- Why risk management?
 Components of risk management.
- Components of risk management PDCA
 Risk assessment
- Risk assessme
 Risk analysis
- Probability, frequency, likelihood, severity
- Risk matrix, risk assessment example, risk assessment report

Upon successful completion of your course, you'll receive an internationally recognized BSI certificate

Make sure the course is right for you

Who is this course for?

Safety professionals, managers, supervisors and anyone responsible for the safety of employees within an organization.

What will I learn?	What are the benefits?
 This course will enable you to: Differentiate between an incident and an accident Explain why accidents happen and take proactive steps to identify and eliminate workplace hazards Identify accident causal factors Conduct incident investigation or root cause analysis Prevent occurrence or reoccurrence of incidents Develop a Job Safety Analysis Conduct workplace inspection and risk assessment Perform risk management 	 This course will help give you the skills and knowledge to: Understand how to improve workplace safety Understand key factors involved in the causes of accidents Understand effective strategies useful for identifying workplace hazards and take proactive actions in preventing accidents Analyse an incident to identify direct, indirect and root cause(s) Apply the applicable incident investigation tools in accident analysis Conduct interviews as part of an incident investigation process Identify and manage risks to your organization Empower employees to contribute to workplace safety Protect your organization's reputation

Prerequisites - you are expected to have the following prior knowledge:

There are no formal prerequisites for this course.

Why invest in training from BSI?

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire the skills that will continue to be of use beyond the course.

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

Next steps with the BSI Academy

Want to learn more? You may be interested in:

ISO 31000 Risk Management Training Courses ISO 45001 Health & Safety Training Courses

Find out more Call: +27(0)12 004 0279 Email: bsi.za@bsigroup.com